

Brand Framework

v2.7



Brand Framework

FinPal® Brand Framework is an essential set of guidelines and principles for implementing our brand consistently across all mediums.

Our brand reflects our commitment to empowering individuals and promoting transparency in financial decision-making. These guidelines detail specifications about our logo, color palette, typography, visual style, and other graphical elements, along with their application across digital platforms.

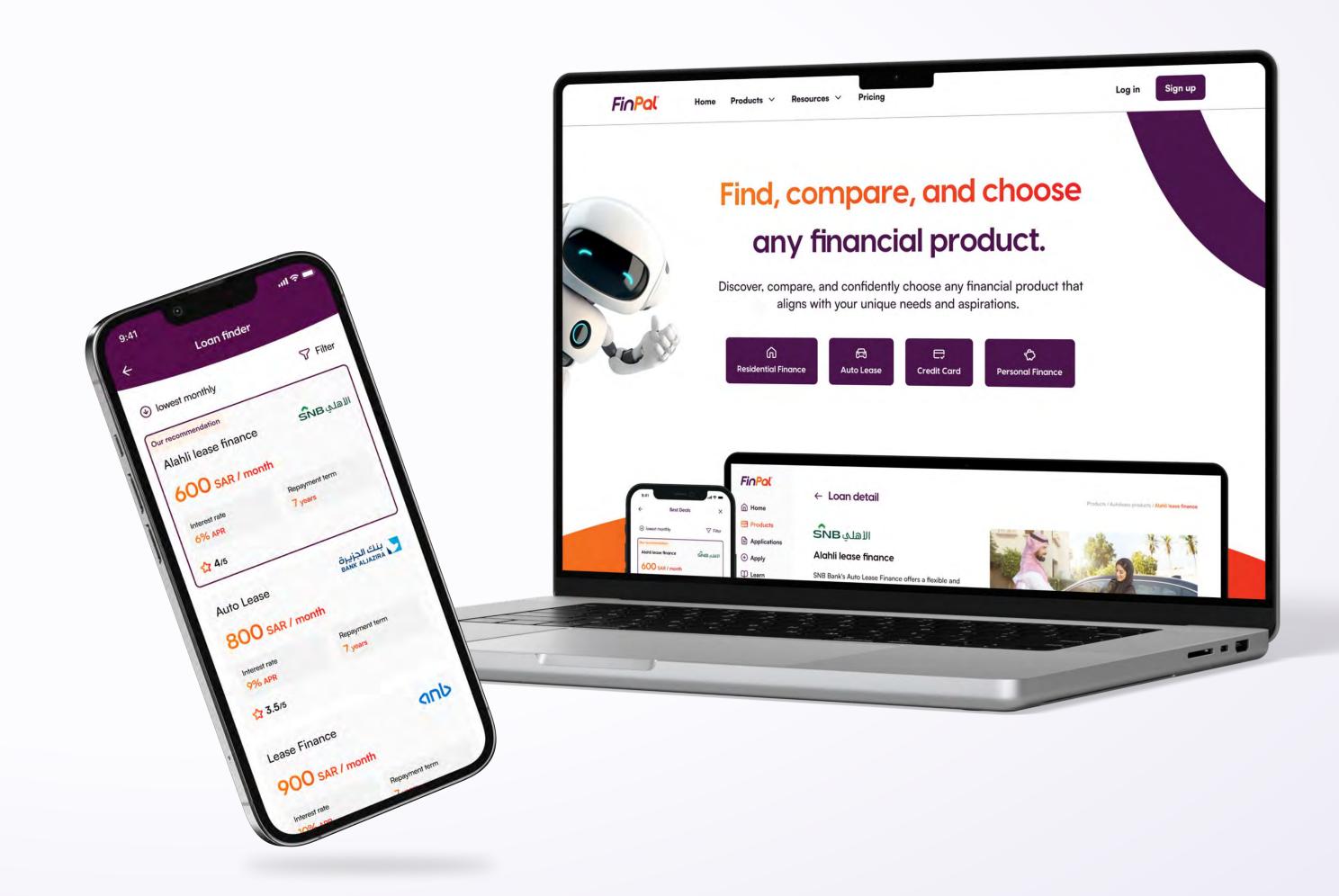
Whether you are a designer, marketer, or partner, it's vital to adhere to these guidelines to maintain brand consistency, recognition, and effective communication of our brand personality.

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What is FinPal®?

FinPal® is a comprehensive end-to-end digital financial offer aggregator platform.





Our Mission

Our goals, and core values.

Our mission is to empower individuals and help them make smart financial decisions by providing a one-stop-shop for all banking products through our finance offer aggregator service.

تتمثل رسالتنا في تمكين الأفراد ومساعدتهم على اتخاذ قرارات مالية مستنيرة من خلال توفير متجر شامل لجميع خدماتنا ومنتجاتنا المالية.



Our Vision

Our beacon of inspiration, illustrating our aspirations and the impact we strive to make in the world.

Our vision is to improve accessibility and inclusivity of financial products and turn lending into a radically simplified and seamless experience.

تحسين توفر المنتجات المالية الشاملة وتحويل الإقراض إلى تجربة مبسطة وسلسة.



Our Purpose

Encapsulating our reason for being and providing an inspiring call to action.

Our purpose is to become a reliable partner for our customers, to help them take control of their financial future and to improve their overall well-being. We want to be a positive force in people's lives and help them reach their goals and aspirations.

أن نصبح شريكًا موثوقًا لعملائنا يساعدهم على تخطيط مستقبلهم المالي وتحسين رفاهيتهم العامة، وأن يكون لنا تأثير إيجابي في حياتهم ونساعدهم في الوصول إلى أهدافهم وتطلعاتهم.



Tagline

Brand slogan.

Intelligent Finance

التمويل الذكي



Intelligent Finance



Brand Values

A high-level guide with a set of strategic principles and tactics for developing and maintaining our brand identity.





Brand Promise

What FinPal® stands for and what customers can expect from it.

- Empower people to help them make smart financial decisions.
- Improve accessibility and inclusivity of lending products.
- Provide maximum transparency.
- Provide a personal approach.
- Provide a high level of expertise and advocacy.
- Build a culture of innovation and excellence.

- تمكين العملاء من اتخاذ قرارات مالية ذكية.
- تعزيز توفّر وشمولية منتجات الإقراض وتسهيل الاستفادة منها.
 - تعزيز شفافية الخدمات، والمنتجات، والمعاملات.
 - التعامل مع العملاء وفق احتياجات كل منهم.
 - تزويد العملاء بخبرات موثوقة ودعم راسخ.
 - تأسيس ثقافة تتبني الابتكار والتميز.



Value Proposition

Why a customer should choose FinPal® over the competitors.

- Provide a radically simplified lending experience that is fast, transparent, and convenient.
- Provide direct reach to all banks and financial institutions through one seamless and hassle-free process.
- One-stop-solution for all banking products.

- تقدیم تجربة إقراض بسیطة، وسریعة، وشفافة، ومریحة.
- توفير الوصول المباشر إلى جميع البنوك والمؤسسات المالية عبر عملية واحدة سلسة بخطوات بسيطة.
 - حل شامل لجميع المنتجات المصرفية.



Personality

A set of characteristics, shaping how we communicate and connect with our audience.

Advisory	Humble	Transparent
Advisory	TIGITIOIC	Hansparem
Considerate	Honest	Islamic
Knowledgeable	Supportive	Neat
Simple	Clean	Direct
Patient	Approachable	Fair
	Semi-formal	
استشارية	متواضعة	شفافة
مُراعية	صادقة	إسلامية
مُطلِّعة	داعمة	أنيقة
بسيطة	نظيفة	مباشرة
صبورة	ودودة	مُنصفة
	شبه رسمیة	



Market positioning

Unique image in the minds of our customers.

- Reliable and trustworthy alternative to traditional banking institutions.
- Catering to people who are looking to make rational financial decisions.
- People who don't like to deal with banks and prefer a quicker and more customer-centric approach.

- بديل موثوق للمؤسسات المصرفية التقليدية.
- يفي بمتطلبات من يرغبون في اتخاذ قرارات مالية عقلانية.
- " يناسب من لا يرغبون في التعامل مع البنوك ويفضلون نهجًا أسرع وأكثر تركيزًا على العملاء.



Reason to Believe

A proof point convincing our audience that we can deliver on our promise.

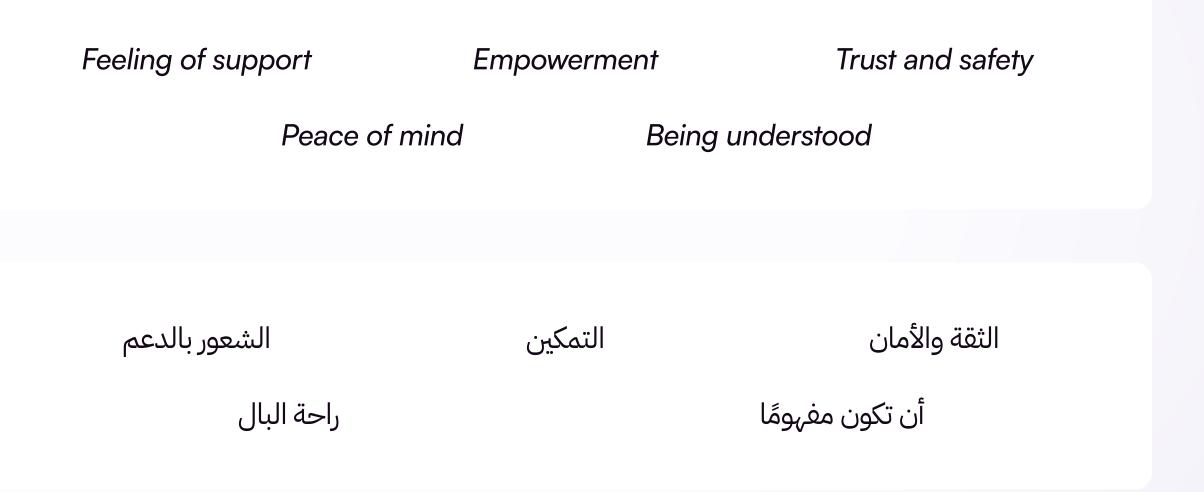
- We have a team of experts from the fintech world who are dedicated to challenging the status quo.
- We disclose our business model to our customers so they can see we are not trying to hide anything.
- We create a highly competitive environment where banks need to work to win their customers, not the other way around.

- نمتلك فريق خبراء في التكنولوجيا المالية هدفهم تحسين وتغيير الوضع الراهن للأفضل.
- نُطلع عملائنا على نموذج أعمالنا بمنتهى الشفافية ليتأكدوا أننا لا نخفي عنهم شيئًا.
 - نخلق بيئة تنافسية تحتاج فيها البنوك إلى أن تجتهد لكسب عملائها، وليس العكس.



Emotional Benefits

The positive feelings and associations that customers experience when they interact with our brand.





Point of Difference

What sets us apart from the competitors.

- We offer a fully digital experience,
- We are supported by one of the biggest business groups in the country, providing us with years of knowledge and expertise from both a business and banking perspective.
- Through our network of companies, we provide comprehensive and high-quality services that go beyond financing cars, making the experience even more convenient and hassle-free.

- نقدم تجربة رقمية من الألف إلى الياء.
- تدعمنا واحدة من أكبر مجموعات الأعمال في الدولة، مما يوفر لنا سنوات من المعرفة والخبرة من منظور الأعمال التجارية والمصرفية.
- من خلال شبكة شركاتنا، نقدم خدمات شاملة ذات جودة عالية تتجاوز مجال تمويل السيارات، مما يجعل التجربة تتسم بمزيد من الراحة.



Logos

Our visual identity is thoughtfully crafted to be neat and highly intuitive. This minimalistic and clean aesthetic lends itself to the honesty and transparency we promise our customers, providing them a sense of trust and safety while interacting with our brand.





Main Logo

Designed with versatility in mind, our logo is crafted to fit various contexts and applications.











FinPal®



Symbol

Our unique "FP" Symbol embodies the abstract concept of our brand — finance and partnership. The "F" formed by negative space presents an inherent sophistication and creativity, perfectly complementing our minimalistic yet intelligent brand image.









NBFS Logo

FinPal® operates under the legal umbrella of the National Business Financial Services Company. For any official or legal communications, it's necessary to represent both the NBFS and FinPal® logos to ensure the correspondence upholds the integrity and formal recognition of our business structure.









شركة خدمات الأعمال الوطنية المالية National Business Financial Services Co.

شركة خدمات الأعمال الوطنية المالية National Business Financial Services Co.













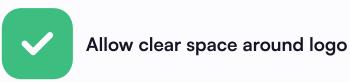
Do's and don'ts of applying the logo and symbol in various contexts.

Allow clear space

Allow for sufficient clear space around the logo to maintain visibility and avoid crowding.









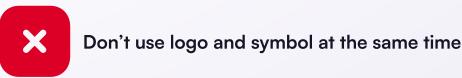
Don't use symbol and logo together

The symbol alone can stand as a condensed representation of our brand, especially when space is extremely limited. On the other hand, using it in combination with logo creates unnecessary noise which goes against our principle of clean and minimalistic aesthetic.











Do's and don'ts of applying the logo and symbol in various contexts.

Don't alter colors

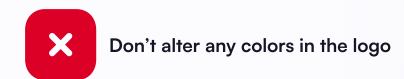
It's essential not to modify or add colors to the logo as it may change the viewer's perception of the brand and emotional response of our customers.







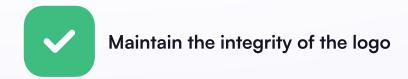
Use only defined logo color combinations



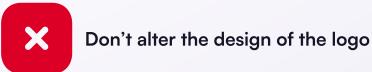
Don't alter the logo

It's essential not to modify the logo in any way - including changes to its colors, proportions, orientation, elements or special effects such as shadows, etc.











Do's and don'ts of applying the logo and symbol in various contexts.

Maintain logo visibility

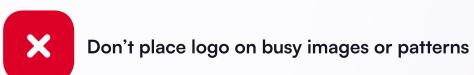
Avoid using the logo on busy, patterned, or similarly colored backgrounds that could compromise its visibility.



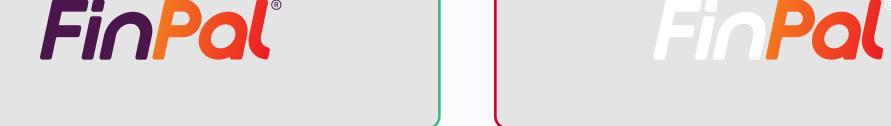




Darken the background to maintain visibility









Choose logo color for better contrast and legibility

Avoid low contrast combinations



Colors

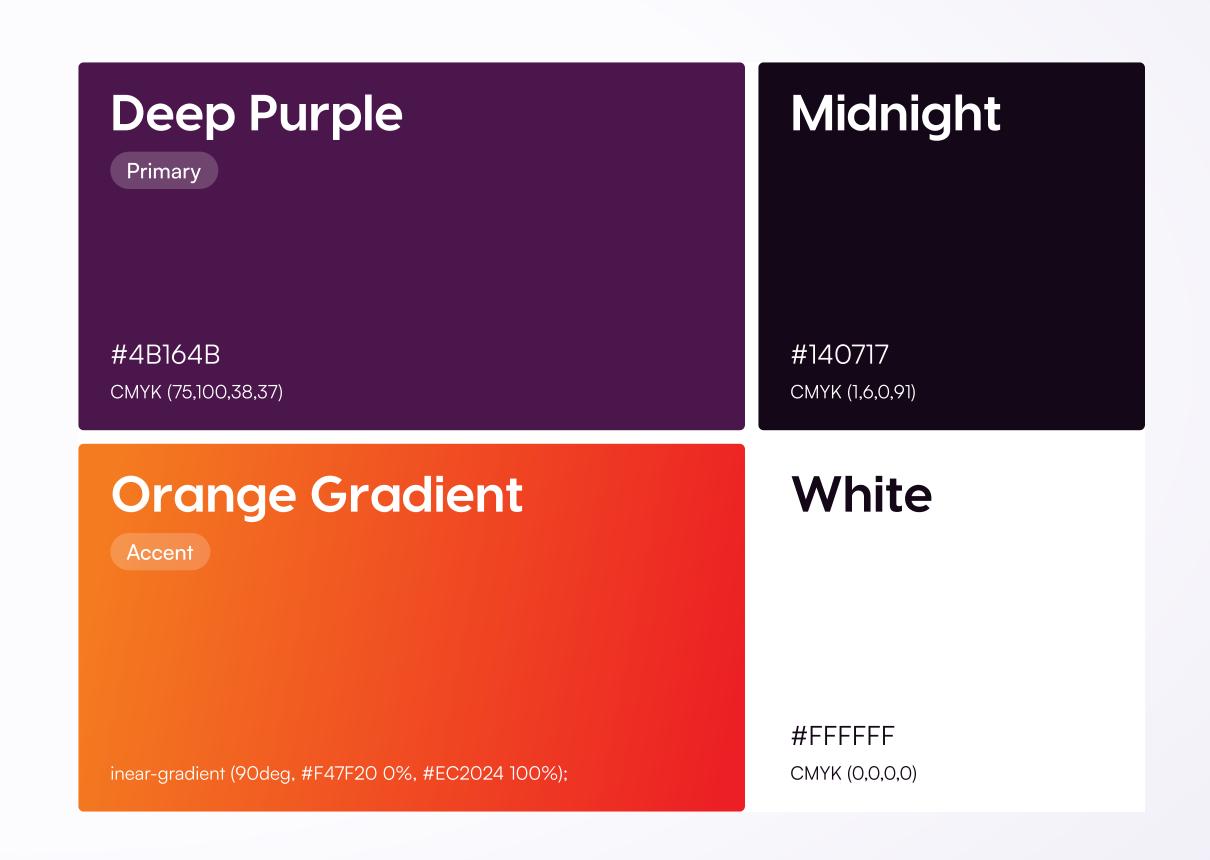
Color plays a strategic role in our visual identity, serving as a powerful communication tool carrying strong symbolic connotation. Respecting our color palette is crucial for maintaining consistency and enhancing brand recognition.





Main Colors

Our color palette combines a strong, trustworthy base (Deep Purple) with highlights of innovative energy accents (Orange Gradient), creating a distinctive and meaningful identity that encapsulates our brand promise and distinguishes us from the competition.





Learn how color brings our identity to life and learn what to avoid.

Ensure maximum contrast

When choosing colors for text, it's crucial to enhance readability and provide an inclusive experience for everyone.



A leading digital platform for smart financial decisions.



Ensure contrast between content and background



A leading digital platform for smar financial decisions.



Don't use low contrast combinations

Accent for highlights

The orange gradient symbolizes enthusiasm, creativity, and success, reflecting our commitment to innovation and customer-centric approach. We use it to highlight important information, adding vibrancy and dynamism to our identity.

Find, compare, and choose any banking product, all in one place.

Use accent color to highlight important information

Find, compare, and choose any banking product, all in one place.



Avoid overusing the accent color



Typography

For headlines and titles, we use a combination of Visby and Montserrat typefaces offering a clean and modern geometric form which reflects our commitment to clarity, simplicity, and directness. The bolder weights give a sense of authority and decisiveness, which resonates with our mission to empower individuals to make smart financial decisions. To accommodate for differences in character size, word length and grammar in arabic, we use Montserrat-Arabic.









Visby

Headline Title Short message

Satoshi

Our mission is to **empower individuals** and help them make smart financial decisions by providing a one-stop-shop for all banking products through our finance offer aggregator service.

Our vision is to improve accessibility and inclusivity of financial products and turn lending into a radically simplified and seamless experience.

Our purpose is to become a reliable partner for our customers, to help them take control of their financial future and to improve their overall well-being. We want to be a positive force in people's lives and help them reach their goals and aspirations.



IBM Plex Sans Arabic

تتمثل رسالتنا في تمكين الأفراد ومساعدتهم على اتخاذ قرارات مالية مستنيرة من خلال توفير متجر شامل لجميع خدماتنا ومنتجاتنا المالية.

تحسين توفر المنتجات المالية الشاملة وتحويل الإقراض إلى تجربة مبسطة وسلسة.

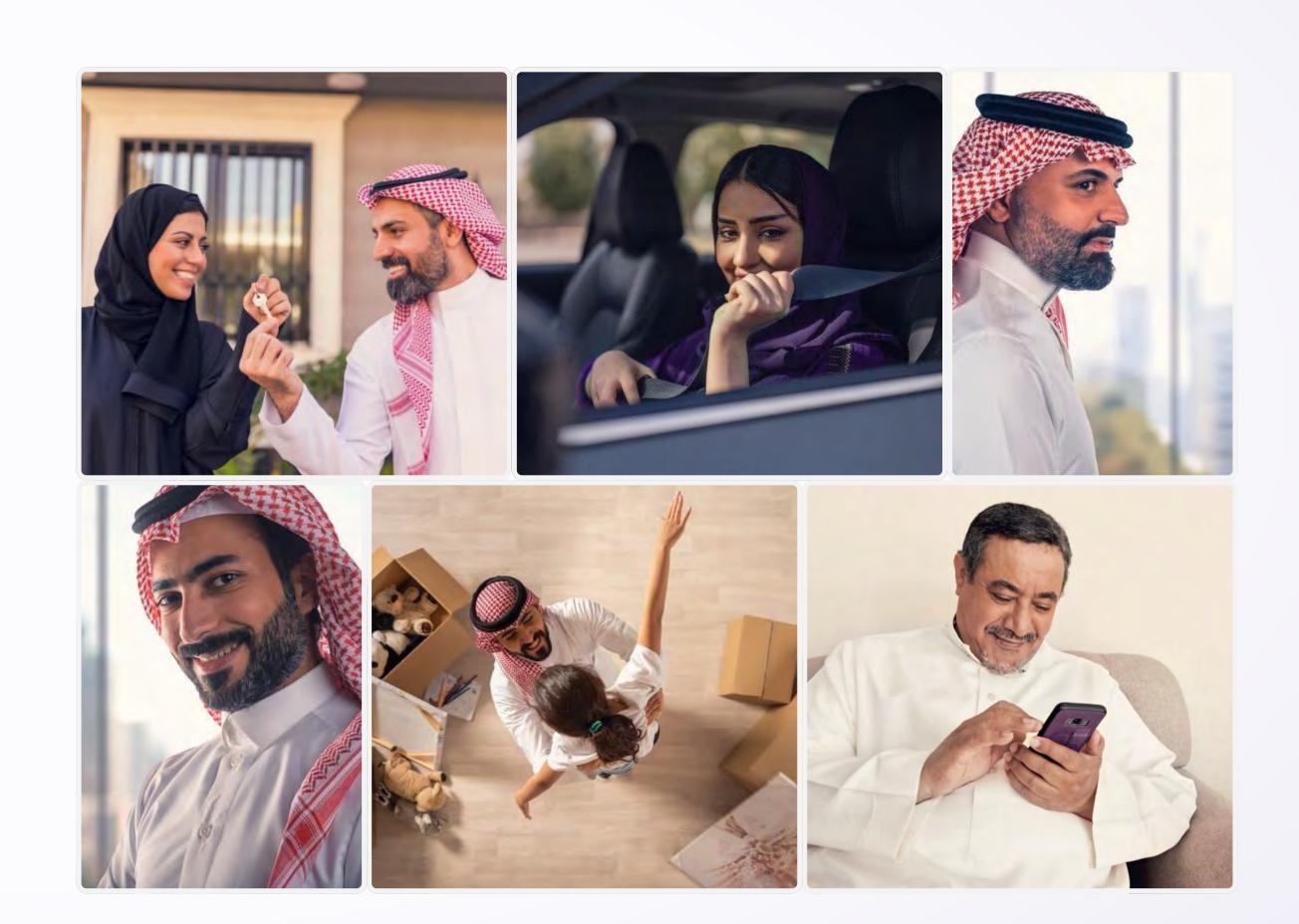
أن نصبح شريكًا موثوقًا لعملائنا يساعدهم على تخطيط مستقبلهم المالي وتحسين رفاهيتهم العامة، وأن يكون لنا تأثير إيجابي في حياتهم ونساعدهم في الوصول إلى أهدافهم وتطلعاتهم. **Montserrat-Arabic**

العنوان الرئيسي العنوان رسالة قصيرة



Photography

The right photograph can provide comfort, evoke trust, and inspire action. Every photograph we use should convey our brand's core values of empowerment, transparency, inclusivity, and simplicity.







General Guidelines

Guidelines for photography that aligns with our brand values and communicates our message. Style and composition Simplify the scene and choose a simple background to draw attention to the subject. Shots

should be composed to inspire trust and confidence.

Subjects Use a diverse range of models that represent our broad customer base to showcase inclusivity.

This includes people of different ages, genders, races, and cultures.

Action Capture people on their journey of financial decision-making. This could include people using

their smartphones for banking, paperwork related to banking, etc.

Lighting and colors Use soft, natural light whenever possible to create a sense of comfort, and honesty. Subtly

incorporate brand colors into the photography.

Authenticity Aim to capture authentic moments that represent real-life situations. Avoid using imagery that

feels staged or artificial. The post-processing should be kept minimal and clean to maintain a

natural and honest look.

النمط والتكوين الهدف أن يتسم المشهد والخلفية بالبساطة لإبراز الموضوع. يجب أن يكون هدف تكوين اللقطات بث الثقة.

الموضوعات استخدم مجموعة متنوعة من العارضين/ العارضات يمثلون قاعدة عملائنا العريضة لإظهار الشمولية من مختلف

الأعمار، والأجناس، والأعراق، والثقافات.

أثناء العمل التقط صور الأفراد في رحلتهم نحو اتخاذ القرارات المالية، أي خلال استخدام هواتفهم الذكية في الأعمال المصرفية،

والأعمال الورقية المتعلقة بالخدمات المصرفية، وما إلى ذلك.

الإضاءة والألوان المحتم الضوء الطبيعي الناعم كلما أمكن لإضفاء إحساس بالراحة والصدق. ادمج ألوان العلامة التجارية بسلاسة في

عملية التصوير الفوتوغرافي.

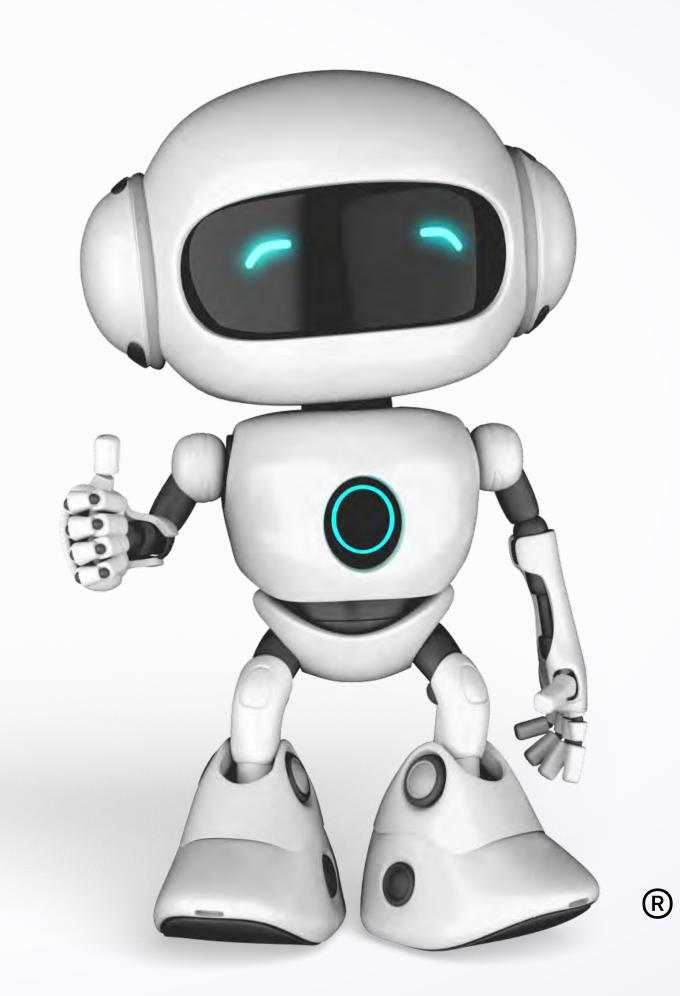
الأصالة هدفنا التقاط لحظات حقيقية تمثل مواقف من الحياة الواقعية. تجنَّب استخدام الصور التي تبدو مُرتبة أو مصطنعة مع

إبقاء المعالجة اللاحقة نظيفة وفي حدها الأدنى لتبقى الصور طبيعية وصادقة.



Meet Finty!

Our mascot is an essential aspect of our identity, humanizing our image and serving as the face of our brand across various applications.





Characteristics

Finty leverages advanced technology and in-depth financial knowledge combined with the approachability and understanding of a trusted friend. He is a trusted guide for our customers, empowering them to finance intelligently.

Knowledgable Finty has an unrivaled understanding of the global financial landscape and he is able to collect and analyze a vast amount of information in matter of seconds. Approachable With Finty, financial advice is never intimidating or complicated. He always communicates in simple, easy-to-understand language, making financial products accessible to everyone. Finty provides tailored insights, tools and guidance navigating Empowering people towards the best financial offers available on the market. Finty is programmed for maximum honesty and transparency. He Transparent provides clear information about all available financial offers, helping people understand the benefits and potential risks associated with each option. **Patient** No matter how complex the financial situation, Finty remains patient and supportive. Adaptive Finty is capable of learning and adapting to financial behavior and preferences of his customers.



By consistently using our brand character across all touchpoints, we provide a unified and engaging experience strengthening our brand identity and building trust and connection with our customers. Website On our website, Finty guides the customers towards the best

financial offers available.

Social Media Finty defines our voice on social media. Posts, replies, and

messages should all reflect the character's humility, honesty, and

considerate nature. Even in a limited word count, our brand

persona should shine through.

Content Whether it's blog posts, articles, or videos, Finty should be

present. The content should be advisory and knowledgeable, providing helpful financial information in a transparent and

considerate manner.

Customer

Service

Finty should be the first point of contact during customer service

interactions, guiding the conversation and redirecting to solution

or customer service representatives.



Copywriting

An overview of our brand voice, writing style, and core copywriting principles.





Voice

Voice is the reflection of the personality and character of our brand, it's the distinct style that makes our communication recognizably ours. Our voice is Empowering, Honest, Knowledgeable, Approachable, Supportive and should represent a friend who is genuinely interested in helping people make better financial decisions.

صوتنا تمكيني، وصادق، ومُطلِّع، وسلس، وداعم، كما لو كنا صديقًا يهتم حقًا بمساعدة الآخرين على اتخاذ قرارات مالية مستنيرة تحقق ما يتطلعون إليه بأفضل الطرق وأسرعها.



Tone

The mood and emotional quality of our communication.

The tone should remain consistently semi-formal, clear, and humble. It should provide a sense of assurance, trust, patience and inspire our customers to make smart decisions.

يجب أن تكون النبرة شبه رسمية، وواضحة، ومتواضعة تفيض إحساسًا بالاطمئنان، والثقة، والصبر، وتلهم عملائنا لاتخاذ قرارات ذكية تعود عليهم بالنفع وتحقق ما يتطلعون إليه.





Copy Principles

The rules we follow to shape our messages to resonate with our audience.

Simplicity Use direct, clear, and simple language to describe complex financial processes

or offerings. The message should be understandable by a person with minimal financial background. Avoid the use of overly technical terms. Instead, use everyday language and metaphors to explain complex financial terms and

conditions.

Transparency Always be transparent about processes, costs, and terms. Use honesty as a tool

to build trust.

Empathy Show understanding and respect for the challenges faced by the customers.

Guidance Use an active voice, maintain a positive tone, and focus on the customers'

aspirations and goals.

البساطة استخدم في وصف العمليات أو العروض المالية المعقدة لغة مباشرة، وواضحة، وبسيطة بحيث يفهم الرسالة من لديه الحد الأدنى من المعلومات المالية. تجنَّب المبالغة في استخدام المصطلحات

التقنية واستخدم اللغة اليومية والتشبيهات المبسطة لشرح الشروط والأحكام المالية المعقدة.

الشفافية التزم دائمًا بالشفافية بشأن العمليات، والتكاليف، والشروط: الصدق مفتاح الثقة.

التعاطف أظهر أننا نفهم ونحترم أي صعوبات قد يواجهها العملاء.

التوجيه استخدم صوتًا نشطًا بنبرة إيجابية مع التركيز على تطلعات العملاء وأهدافهم.



Learn how keep copy clear, concise and consistent across all communications.

Hierarchy

A well-maintained copy hierarchy guides the readers through our content effectively and intuitively. To ensure immediate attention to key information, we use bolder weights for all headlines, titles, or to emphasize particular phrase or points that need to stand out. Standard body copy is written in regular, maintaining a clear and efficient hierarchy of information.

Intelligent Finance

Find, compare, and choose any banking product, all in one place.

Intelligent Finance

Find, compare, and choose any banking product, all in one place.



Guide the reader's attention to important information first



Steer clear of inconsistent text hierarchy



Learn how keep copy clear, concise and consistent across all communications.

Stylization

Title case is our default stylization. We also use capital case for names of individuals, places, things or organizations. Standard punctuation is used everywhere except for buttons.

Radically Simplified Lending Experience.



Use title case for headlines

People who admire Diesel are sure to like FinPal.



Use capital case for names of things, places or people

Radically simplified lending experience.



Don't sentence case for headlines

People who admire diesel are sure to like finpal.



Never use lower case for FinPal or other names



Digital Framework

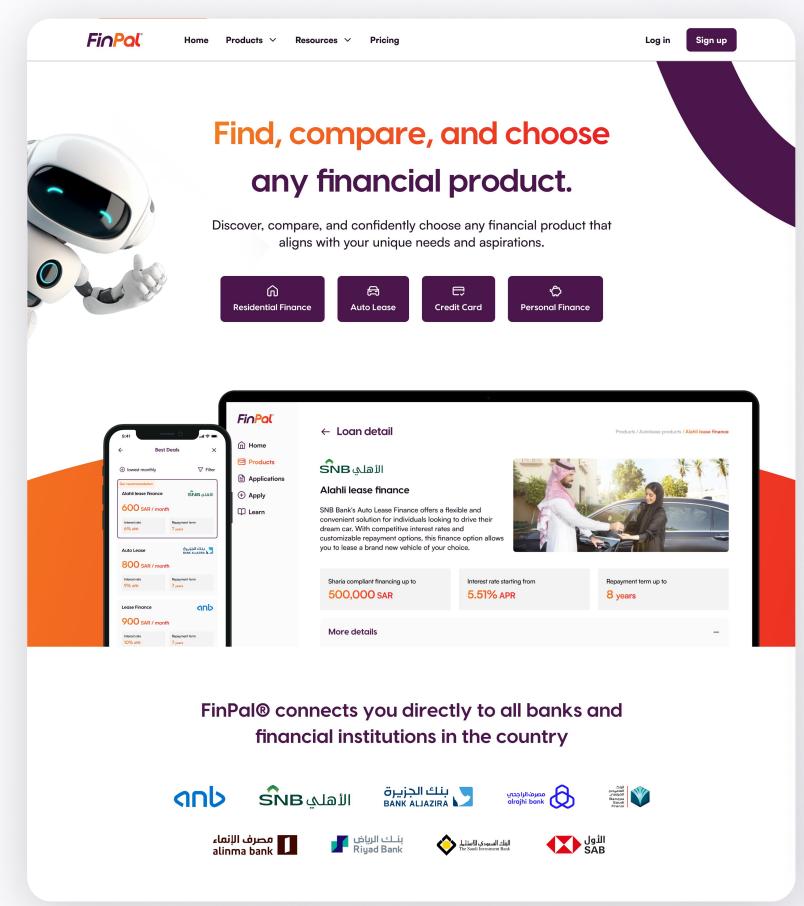
The foundation for how we communicate with our audience and shape our brand's representation and engagement in the digital space.

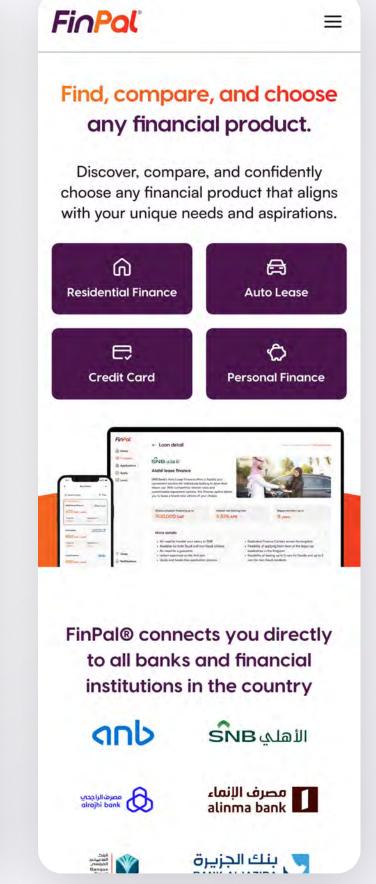




Website Guidelines

A range of design concepts that align with the FinPal® brand identity showcasing the suggested look and feel of websites related to FinPal®. These examples serve as inspiration and guidelines for creating websites that effectively convey the essence of FinPal®, creating consistent and cohesive online experience.

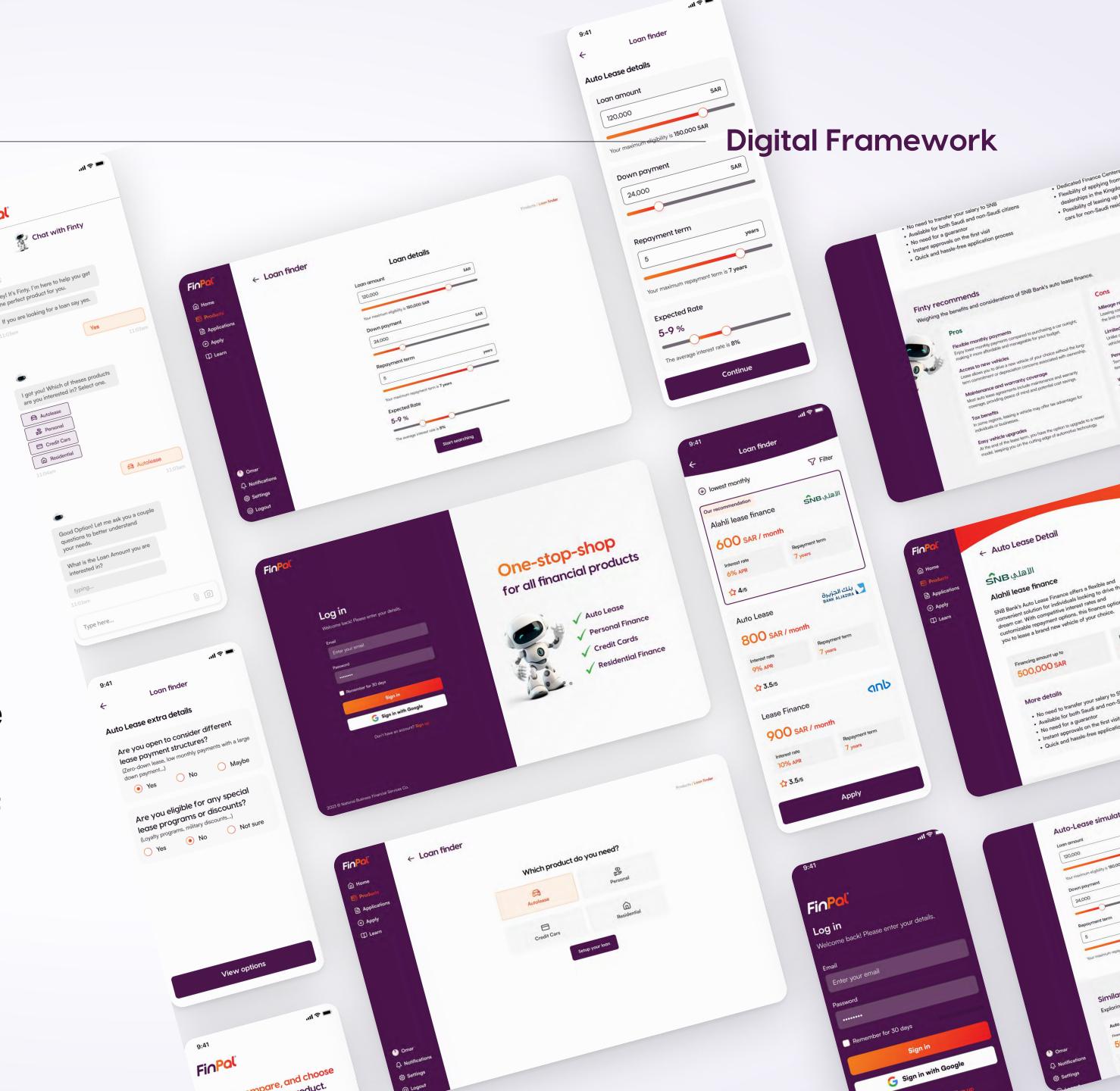






Platform Guidelines

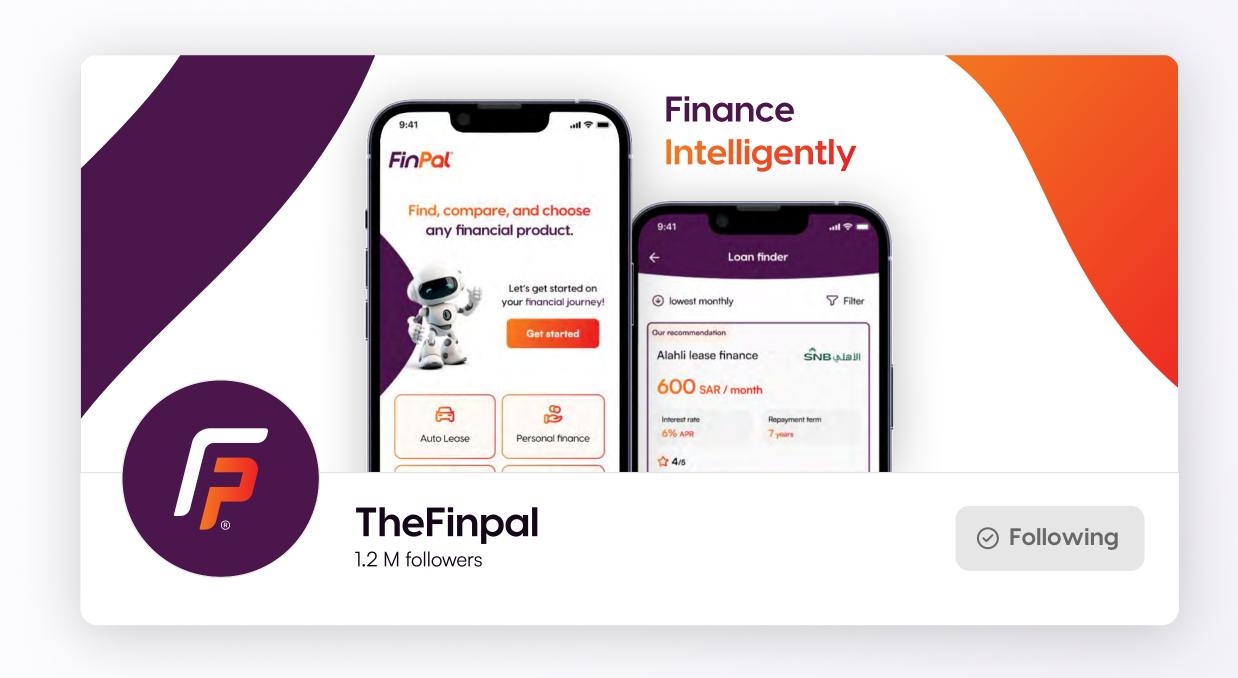
The look, feel, and usability of our platform has a direct impact on the user experience and, consequently, the perception of our brand. These examples serve as inspiration creating interfaces that respect accessibility standards, ensuring our online platform interface is not only user-friendly and accessible, but also a true reflection of our brand identity.





Social Media Profiles

Our profiles are designed to effectively communicate our brand identity, captivate our audience, and foster meaningful connections. From profile visuals to engaging bio descriptions, we ensure that every element aligns with our brand and creates a compelling and cohesive online presence.





Social Media Templates

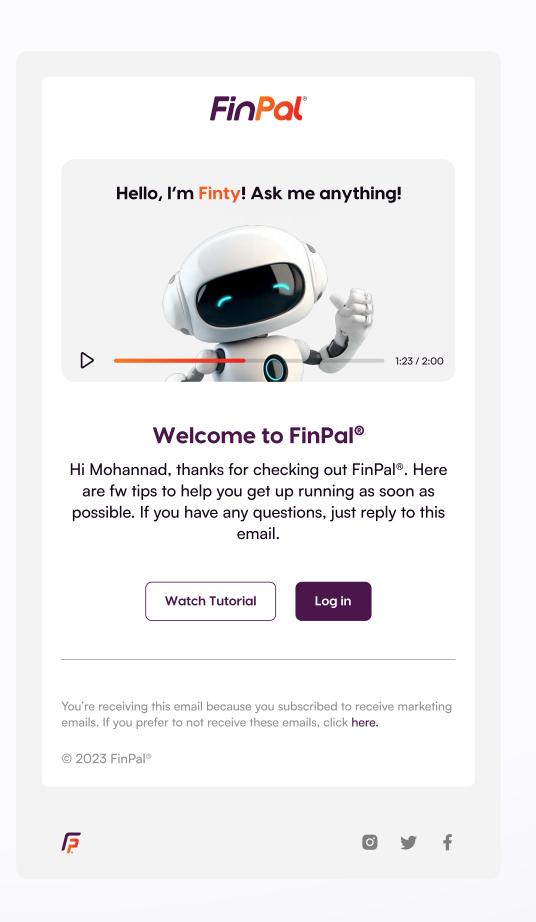
A collection of professionally designed templates defining look and feel and providing inspiration for visually stunning and attention-grabbing content aligned with our brand's aesthetics and messaging.

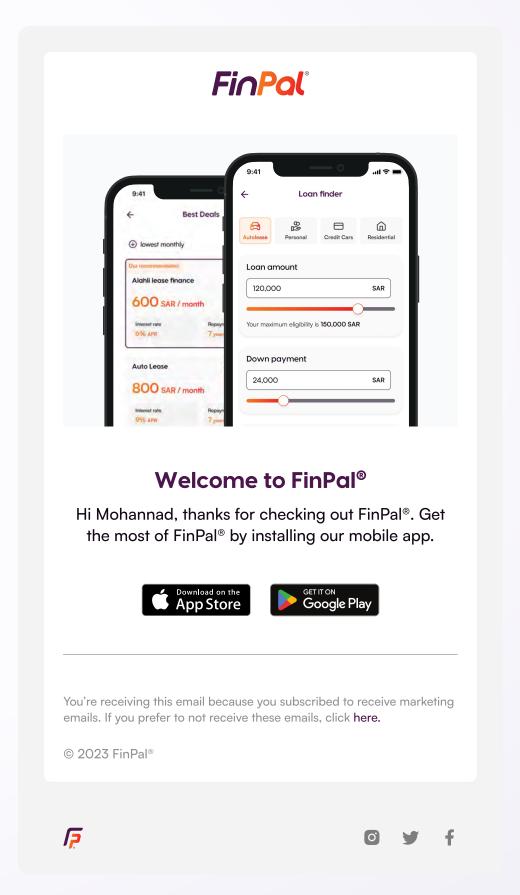


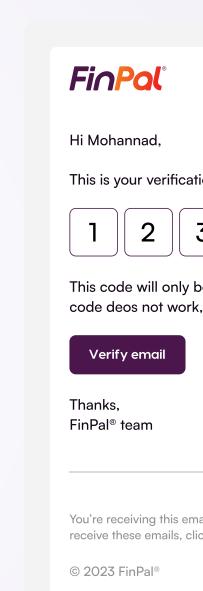


Email Templates

Email templates designed to captivate, inform or deliver valuable content to our customers.







F



Digital Framework

Email Signature

Streamlining our formal online communication and using unified email signature ensures our brand is present every email we send.



Mohannad O. Mahjoub <mmahjoub@thefinpal.com>



Thu 26/01/2023 05

Dear Customer

At FinPal, we're excited to offer you an exclusive opportunity to unlock your financial potential. As a valued member of our community, you'll receive personalized financial consultation and special interest rate discounts on selected products.

Access your account now to explore our range of financial solutions and take control of your financial future with FinPal. If you have any questions, our dedicated customer support team is here to assist you.

Thank you for choosing FinPal as your trusted financial partner. We look forward to helping you achieve your goals.

Best regards,

The FinPal Team



Mohannad O. Mahjoub

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www.thefinpal.com







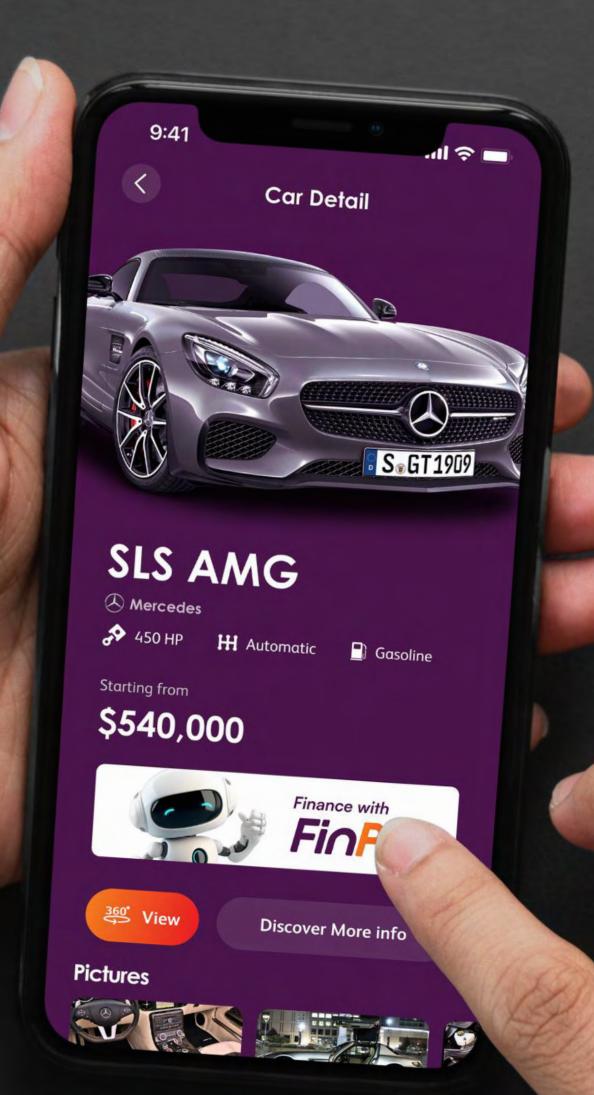


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Finance with FinPal®

Streamlining the finance application process with FinPal®.





Button

Finance with FinPal® button allows any third party to offer its users a clear and accessible way to kick-start their financing process.







Banner

Our banner represents the availability of our services on any third party website, platform or application. It serves as a recognizable and trustworthy indicator that users can access and explore a wide range of financing solutions provided by FinPal[®].



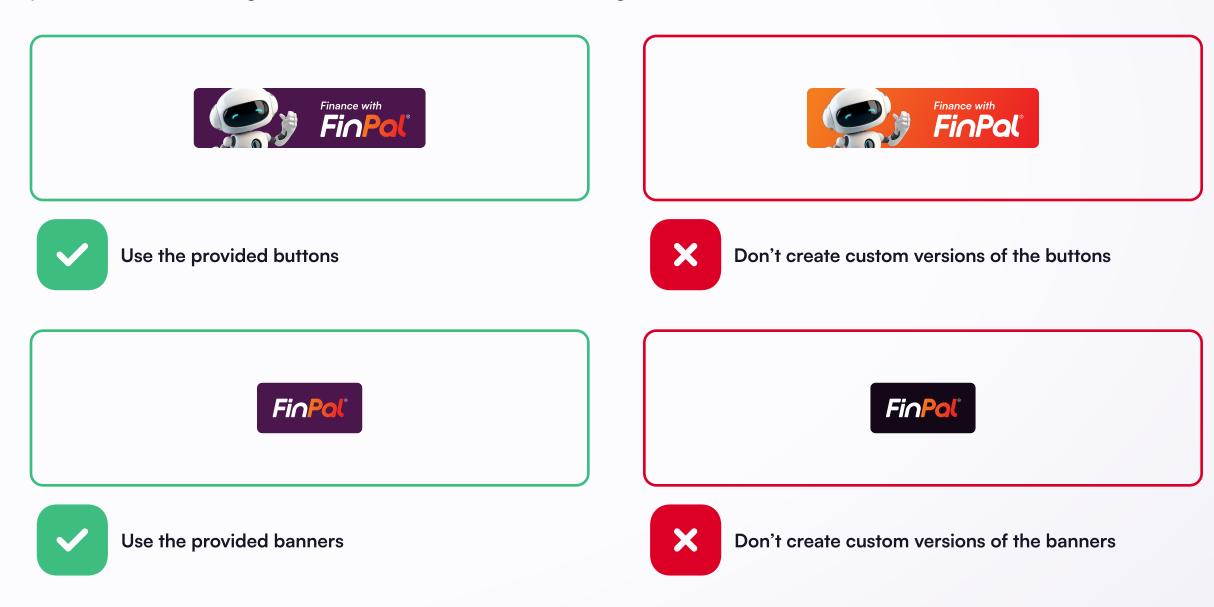




Appropriate application of FinPal® buttons and banners.

Use the provided assets

Consistent asset design ensures that our services are instantly recognizable across various digital platforms, including websites, social media, and digital ads.

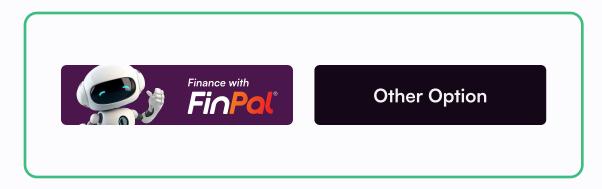


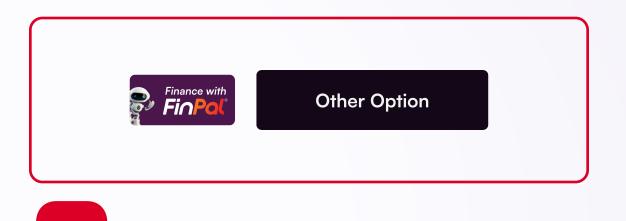


Appropriate application of FinPal® buttons and banners.

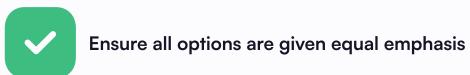
Button size

Uniformity in button sizes is an important part of maintaining consistency, a key principle of effective digital design.





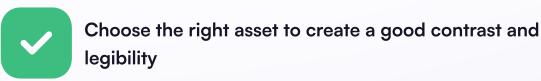
Avoid inconsistent sizes of buttons



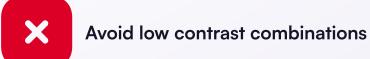


The FinPal® buttons and banners are designed with accessibility standards and considerations in mind.







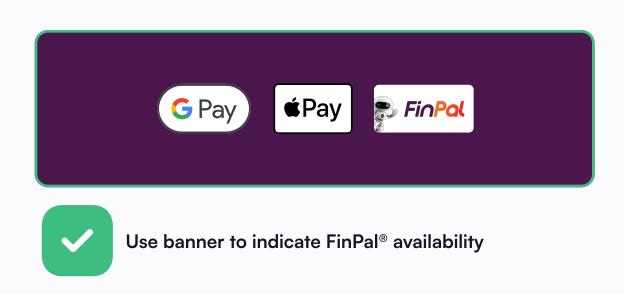


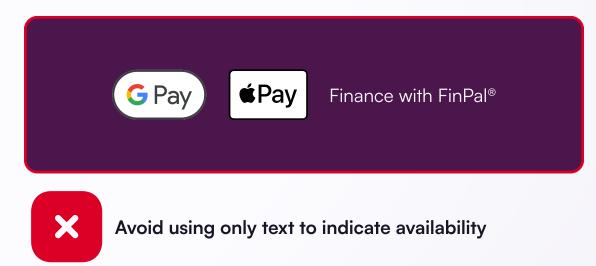


Appropriate application of FinPal® buttons and banners.

List FinPal® as a payment option

Use the FinPal® finance mark to indicate FinPal® as a payment option.

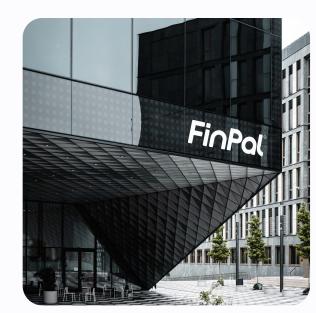






Brand Expression

Application in various real-world scenarios and to different items, providing a tangible sense of how the FinPal® brand identity looks and feels in different contexts.

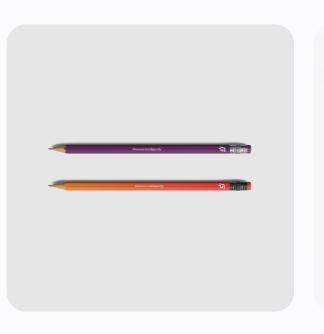






















































F-01

- Finance Department
- Accounting Department
- **Marketing Department**

FinPal































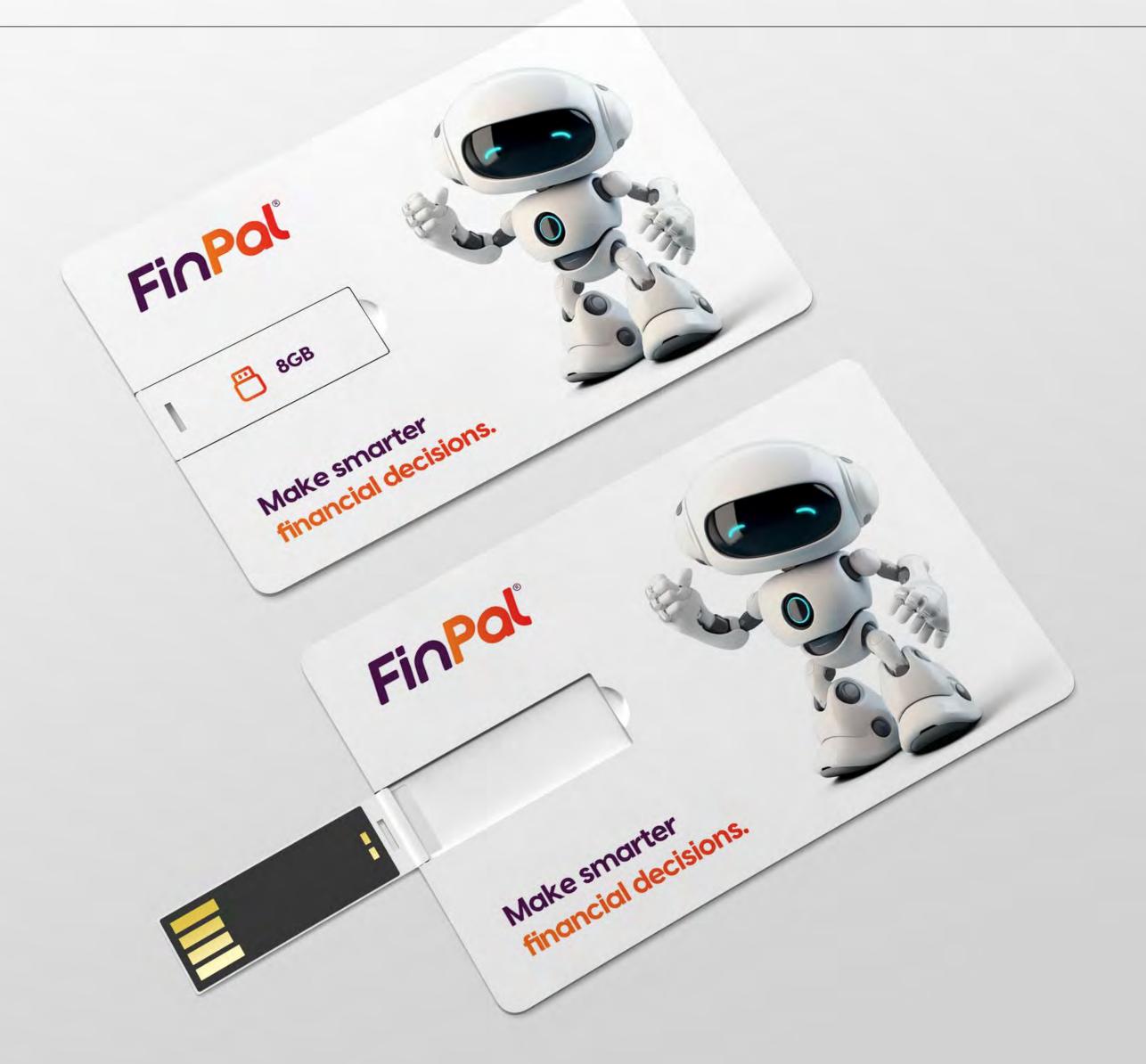










































FinPal® Brand Framework

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